



State of California
9-1-1 Advisory Board



PUBLIC NOTICE /AGENDA
NOVEMBER 10, 2016
9:00 A.M - PST
3650 Schriever Blvd, Mather, CA 95655
(Multi-Purpose Room)

Date of Notice: October 31, 2016

NOTICE IS HEREBY GIVEN that the State 9-1-1 Advisory Board will meet in Mather, California, as set forth below. The Bagley-Keene Open Meeting Act applies to meetings of the State 9-1-1 Advisory Board, which are open to the public. Public participation, comments and questions are welcome for each agenda item. All items are appropriate for action if the Board wishes to take action. Agenda items may be taken out of order.

Item	Agenda Topic	Action
I	WELCOME - CALL TO ORDER – ROLL CALL	<i>Roll Call</i>
II	APPROVAL OF SEPT 1, 2016 MEETING MINUTES	<i>Discussion & Vote</i>
III	CLOSED SESSION - REVIEW OF DETAILED INFORMATION ON 9-1-1 OUTAGES, PENDING LITIGATION AND PERSONNEL MATTERS <i>Pursuant to G.C. Section 11126(e)</i>	<i>Discussion</i>
IV	LEGISLATIVE UPDATE <i>Reggie Salvador</i>	<i>Discussion</i>
V	WIRELESS SERVICE PROVIDER PRESENTATIONS <i>Wireless Service Providers</i>	<i>Presentation</i>
VI	CALL DATA REPORTING AND ACCESSIBILITY <i>David Wilson</i>	<i>Discussion</i>
VII	CITY OF BRENTWOOD PRESENTATION <i>Robert Szoke</i>	<i>Discussion</i>
VIII	CA 9-1-1 BRANCH REPORT <i>Budge Currier</i>	<i>Discussion</i>
IX	LONG RANGE PLANNING COMMITTEE REPORT <i>Charles Cullen</i>	<i>Discussion</i>
X	AGENDA ITEMS FOR FUTURE MEETINGS	<i>Discussion</i>
XI	PUBLIC COMMENT	<i>Discussion</i>
XII	ADJOURN	<i>Discussion</i>

The Board's meetings are subject to cancellation and agenda items are subject to removal.

While the board intends to webcast this meeting, it may not be possible to webcast the entire open meeting due to limitation on resources.



STATE 9-1-1 ADVISORY BOARD

PUBLIC COMMENT: Public comments will be limited to three minutes per person or organization. If the Office determines that there is not enough time to hear from all those wishing to present comments, the Office will select among those wishing to testify to ensure representation of a range of viewpoints and interests. Those providing public comment may choose to supplement their testimony with written statements that will be made part of the official public meeting record.

SUGGESTIONS FOR SUBMISSION OF WRITTEN MATERIALS: It is requested that written materials be submitted to the State 9-1-1 Advisory Board liaison prior to the meeting. If this is not possible it is requested that at least 30 copies be submitted to the State 9-1-1 Advisory Board liaison. This material will be distributed to the State 9-1-1 Advisory Board Members.

ACCESS TO HEARING: The meeting is accessible to the physically disabled. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Paul Dumetz at (916) 657-9505 or sending a written request to the Public Safety Communications Office at 601 Sequoia Pacific Blvd, Sacramento, CA 95811. Providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation.

CLOSED SESSION: Government Code Section 11126(e) The State 9-1-1 Advisory Board may meet to consider possible and pending litigation personnel matters and 9-1-1 outage information in a session closed to the public pursuant to attorney-client privilege and statutory exception to the Bagley Keene Open Meeting Act.

For further information, please contact:

General Information:

Paul Dumetz, Administrative Liaison to the State 9-1-1 Advisory Board, at (916) 657-9505 or via email at Paul.Dumetz@caloes.ca.gov.

Media Information:

Robb Mayberry, Public Information Officer, at 916-845-8509 or via email at Robb.Mayberry@caloes.ca.gov.



State 9-1-1 Advisory Board Members *Roll Call*

- Mitch Medigovich, Governor's Office of Emergency Services (CalOES)
- Chief, Scott Howland, California Highway Patrol (CHP)
- Charles Berdan, Association of Public-Safety Communication Officials (APCO)
- Assistant Chief, David Wilson, California Police Chiefs Association (CPCA)
- Chief, Michael Langston, California Police Chiefs Association (CPCA)
- Sheriff, Kory Honea, California State Sheriffs' Association (CSSA)
- Sheriff, James W. Mele, California State Sheriffs' Association (CSSA)
- Chris Herren, California Fire Chiefs Association (CFCA)
- Michael Miller, California Fire Chiefs Association (CFCA)
- Charles Cullen, California National Emergency Number Association (CALNENA)
- Paul Troxel, California National Emergency Number Association (CALNENA)

**State 9-1-1 Advisory Board
Meeting Minutes**

Thursday, September 1, 2016
9:00a.m.

LOCATION: California Governor's Office of Emergency Services Headquarters
10390 Peter A. McCuen Blvd, Mather, CA 95655
California Room, First Floor

MEMBERS PRESENT:

Mitch Medigovich Office of Emergency Services, Cal OES
Chief Scott Howland, California Highway Patrol (CHP)
David Wilson, California Police Chiefs Association (CPCA)
Charles Berdan, Association of Public-Safety Communication Officials (APCO)
Charles Cullen, California National Emergency Number Association (CALNENA)
Chris Herren, California Fire Chiefs Association (CFCA)
Paul Troxel, California National Emergency Number Association (CALNENA)
Kory Honea, California State Sheriffs' Association (CSSA)
Michael Miller, California Fire Chiefs Association (CFCA)

MEMBERS ABSENT:

James W. Mele, California State Sheriffs' Association (CSSA)
Michael Langston, California Police Chiefs Association (CPCA)

STAFF PRESENT:

William Anderson, California Governor's Office of Emergency Services
Paul Dumetz, California Governor's Office of Emergency Services
Phillip Killion, California Governor's Office of Emergency Services
Reggie Salvador, California Governor's Office of Emergency Services

I. CALL TO ORDER

- The meeting was called to order at 9:10 a.m. A quorum was achieved.

II. CONSIDERATION AND APPROVAL OF FEBRUARY 18, 2016 MINUTES

Motion: Mr. Herren motioned to accept the September 1, 2016 Meeting Minutes; seconded by Mr. Cullen. Motion passed

Scott Howland (Y)
David Wilson (Y)
Charles Berdan (Y)
Charles Cullen (Y)
Chris Herren (Y)
Paul Troxel (Y)
Kory Honea (A)
Michael Miller (A)

III. CLOSED SESSION – WILLIAM ANDERSON, (ACTING) ASSISTANT DIRECTOR, PUBLIC SAFETY COMMUNICATIONS MET IN CLOSED SESSION WITH THE BOARD MEMBERS TO DISCUSS AND REVIEW

**State 9-1-1 Advisory Board
Meeting Minutes**

Thursday, September 1, 2016
9:00a.m.

DETAILED INFORMATION REGARDING

9-1-1 OUTAGES IN CALIFORNIA

- Outage Report - CLOSED SESSION after vote pursuant to G.C. Section 11126(c)(18)

IV. LEGISLATIVE UPDATE - CAL OES LEGISLATIVE & EXTERNAL AFFAIRS WILL PROVIDE INFORMATION REGARDING CURRENT AND/OR FUTURE LEGISLATION THAT MAY IMPACT CALIFORNIA'S 9-1-1 SYSTEM

- Mr. Salvador, Chief of Legislative and External Affairs provided information on current bills that may affect 9-1-1 in California.
- On August 3, 2016 a legislative hearing was held to discuss implementing and funding Next Generation 9-1-1.
- AB 1769 (Rodriguez) *Emergency System: Nuisance Communications* was chaptered on July 25, 2016 (Chp. 96). Existing Penal Code makes it a crime for a person to *telephone* the 9-1-1 emergency system with the intent to annoy or harass or to knowingly use the system for a reason other than an emergency. AB 1769 updated those codes to include any communications with the 9-1-1 system using an "electronic communication device." The bill will be enacted on January 1, 2017.
- AB 1564 (Williams) was enrolled on August 17th and is awaiting Governor Brown's action. This bill seeks to increase the effectiveness of the state's 9-1-1 system by ensuring that 9-1-1 calls placed on wireless phones are routed to the proper Public Safety Answering Point (PSAP). It seeks to do this by 1) requiring the California Governor's Office of Emergency Services (Cal OES) to take all necessary actions to maximize the efficiency of the 9-1-1 system; 2) requiring the Public Safety Communications Division within Cal OES to work with the California Highway Patrol and county coordinators to complete a comprehensive statewide review and routing decision making process annually; and 3) requiring Cal OES to require its Public Safety Communications Division to work with wireless carriers to verify that all cell sector routing decisions have been implemented.

V. 9-1-1 FOR KIDS – MS. ELISE KIM

- Ms. Elise Kim, Executive Director for 9-1-1 for Kids provided information. 9-1-1 for Kids serves all citizens in the United States.
- Ms. Kim spoke about education and awareness activities of when and when not to call 9-1-1 in an attempt to reduce the number of non-emergency phone calls to Public Safety Answering Points.

VI. NATIONAL 9-1-1 – REQUEST FOR INFORMATION / PUBLIC SAFETY ANSWERING POINT CALL DATA

- The Department of Transportation, National Highway Traffic Safety Administration issued a RFI for a Nationally Uniform 911 Data System.
- The State 9-1-1 Advisory Board discussed the RFI.
- Mr. Herren requested the CA 9-1-1 Branch send an E-mail to all PSAPs encouraging them to respond to the RFI.
- Mr. Medigovich informed the Board Cal OES will submit a response to the RFI.

VII. OPTIMAL PUBLIC SAFETY ANSWERING POINT ARCHITECTURE

**State 9-1-1 Advisory Board
Meeting Minutes**

Thursday, September 1, 2016
9:00a.m.

- State 9-1-1 Board Members held discussion regarding the Final report provided by the Task Force on Optimal Public Safety Answering Point Architecture.

VIII. REQUEST FOR NEW PUBLIC SAFETY ANSWERING POINTS

- Mr. Anderson led discussion regarding the request for new Public Safety Answering Points.
- The city of Truckee and Brentwood have requested to become PSAPs and currently meet state requirements.
- Mr. Anderson requested the Boards opinion regarding accepting Truckee and Brentwood as new PSAPs.
- Mr. Wilson requested a change to the CA 9-1-1 Operations Manual immediately to decrease any future request for PSAPs.
- Mr. Wilson requested from the CA 9-1-1 Branch a budget report detailing the distribution and collection of 9-1-1 SETNA funds.
- Mr. Medigvoich informed the Board the CA 9-1-1 Branch will supply the requested report at the next State 9-1-1 Advisory Board meeting.
- Mr. Cullen requested more information from Brentwood regarding why the establishment of a new PSAP is required.

IX. PUBLIC SAFETY ANSWERING POINTS CALL ANSWER TIMES

- Mr. Anderson provided information regarding call answering times and the recent information that was provided to the media.
- Mr. Anderson requested the Board to recommend a standard that the CA 9-1-1 Branch should implement to help ensure the criteria is feasible and can be standardized across the nation for report ability and comparison.
- Mr. Cullen recommend for the CA 9-1-1 Branch to utilize the NENA or NFPA standard.
- Mr. Herren recommended the NFPA standard.
- Mr. Herren also encourage the CA 9-1-1 Branch to provide reports to the PSAPs not meeting standards and contact the PSAPs that are not in conformance.
- Mr. Medigovich informed the Board the Branch will adhere to the NFPA standard and would provide a report each quarter to the Board of the PSAPs that are not meeting the requirements.

X. CAL OES' 9-1-1 EMERGENCY COMMUNICATIONS BRANCH UPDATE

- Provided the State Emergency Telephone Number Account (SETNA) Fund Condition Statement, SETNA Fund Tracking document and SETNA graph.
- Mr. Anderson provided the Wireless Deployment Document to the Board. Mr. Anderson informed the Board that he met with the Oakland Police Department and will provide them with maps showing call disbursement to help them assign cell sectors.
- Mr. Howland requested information on PSAPs that are not taking 100% of their wireless calls and look at ways to move them forward.
- Text to 9-1-1 is progressing in California. Butte County recently deployed Text to 9-1-1 and held a press conference to inform the public.

**State 9-1-1 Advisory Board
Meeting Minutes**

Thursday, September 1, 2016
9:00a.m.

- Mr. Anderson requested the Board provide information on other ways the CA 9-1-1 Branch can assist in helping other departments deploy Text-to-9-1-1. Mr. Berdan informed Mr. Anderson that more education regarding Text-to-9-1-1 to the PSAPs is necessary.
- Only 25% of the requested re-routes provided to the Wireless Service Providers have been completed at this time. Letters have been sent to the Wireless Service Providers requesting information regarding the delay.
- The Board agreed to invite the Wireless Service Providers to the next State 9-1-1 Advisory Board Meeting.
- Mr. Howland asked that we look into the agencies that stated they were going to accept calls and then put it on hold. Is there a way to generate a report?
- The CA 9-1-1 Branch is reviewing L.R Kimball's Technology Assessment for Next Generation 9-1-1 and will provide feedback to L.R. Kimball.

XI. LONG RANGE PLANNING COMMITTEE (LRPC) UPDATE

- Mr. Cullen provided information regarding 9-1-1 call thresholds and recommends 1200 calls per month as Level One for new entities requesting PSAP status.
- Mr. Medigovich informed the Board that Mr. Cullen's recommendation will be reflected in the CA 9-1-1 Operations Manual.
- Mr. Berdan provided the Working Group's draft presentation regarding regionalization and consolidation of PSAPs in California.

XII. COUNTY COORDINATOR TASK FORCE (CCTF) UPDATE

- The CCTF created an Educational and Informational fact sheet for Public Safety Agency heads informing them of the importance of the County Coordinator position. The document is currently with Cal OES for review.

XIII. AGENDA ITEMS FOR FUTURE MEETINGS

- ECaTS Data and Reporting

XIV. PUBLIC COMMENTS

- Darold Whitmer, Frontier Communications
- Mr. Cullen announced that Mr. Anderson, Acting Assistant Director, Public Safety Communication is retiring at the end of October 2016.

XV. ADJOURNMENT



October 4, 2016

Jim McDaniel
Public Safety Relations Manager
AT&T Technology Operations
18610 Blanco Road
San Antonio, TX 78258

SUBJECT: INVITATION TO PRESENT AT THE CALIFORNIA 9-1-1 ADVISORY BOARD

In 2015, the Governor's Office of Emergency Services (Cal OES) completed the Wireless Transfer Routing Analysis Project (WTRP). The project reviewed cell sectors in California and provided recommendations for the rerouting of certain sectors to minimize call transfers. Once the project was complete, we provided the Wireless Service Providers (WSPs) with the results and requested execution of the reroutes.

The California 9-1-1 Advisory Board is meeting on November 10, 2016. The Board would like Mr. McDaniel to present an update on the current progress of the reroute project. The meeting location is 3650 Schriever Blvd, Mather, Ca, 95655. You will have approximately 5 to 10 minutes to update the Board.

Topics to include:

1. Updates regarding your progress on the reroute project – including the current status, the date of expected completion and explanation of challenges and delays.
2. Current activities in California with regard to routing, wireless deployment, and other relevant wireless activities specific to your company.

Please contact Paul Dumetz at (916) 657-9505 or paul.dumetz@caloes.ca.gov with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mitch Medigovich', written over a white background.

Mitchell K. Medigovich
Deputy Director



October 4, 2016

Paul Rauscher
Director of Regulatory Compliance & Engineering
ClearTalk Wireless
5225 S Loop 289, Suite 128
Lubbock, TX 79424

SUBJECT: INVITATION TO PRESENT AT THE CALIFORNIA 9-1-1 ADVISORY BOARD

In 2015, the Governor's Office of Emergency Services (Cal OES) completed the Wireless Transfer Routing Analysis Project (WTRP). The project reviewed cell sectors in California and provided recommendations for the rerouting of certain sectors to minimize call transfers. Once the project was complete, we provided the Wireless Service Providers (WSPs) with the results and requested execution of the reroutes.

The California 9-1-1 Advisory Board is meeting on November 10, 2016. The Board would like Mr. Rauscher to present an update on the current progress of the reroute project. The meeting location is 3650 Schriever Blvd, Mather, Ca, 95655. You will have approximately 5 to 10 minutes to update the Board.

Topics to include:

1. Updates regarding your progress on the reroute project – including the current status, the date of expected completion and explanation of challenges and delays.
2. Current activities in California with regard to routing, wireless deployment, and other relevant wireless activities specific to your company.

Please contact Paul Dumetz at (916) 657-9505 or paul.dumetz@caloes.ca.gov with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mitch Medigovich', written over a white background.

Mitchell K. Medigovich
Deputy Director



October 4, 2016

David Conner
Regulatory Affairs Technical Program Manager
U.S. Cellular
8410 West BrynMawr Avenue, Suite 700
Chicago, IL 60631

SUBJECT: INVITATION TO PRESENT AT THE CALIFORNIA 9-1-1 ADVISORY BOARD

In 2015, the Governor's Office of Emergency Services (Cal OES) completed the Wireless Transfer Routing Analysis Project (WTRP). The project reviewed cell sectors in California and provided recommendations for the rerouting of certain sectors to minimize call transfers. Once the project was complete, we provided the Wireless Service Providers (WSPs) with the results and requested execution of the reroutes.

The California 9-1-1 Advisory Board is meeting on November 10, 2016. The Board would like Mr. Conner to present an update on the current progress of the reroute project. The meeting location is 3650 Schriever Blvd, Mather, Ca, 95655. You will have approximately 5 to 10 minutes to update the Board.

Topics to include:

1. Updates regarding your progress on the reroute project – including the current status, the date of expected completion and explanation of challenges and delays.
2. Current activities in California with regard to routing, wireless deployment, and other relevant wireless activities specific to your company.

Please contact Paul Dumetz at (916) 657-9505 or paul.dumetz@caloes.ca.gov with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Mitch Medigovich". The signature is fluid and cursive, with a large loop at the end.

Mitchell K. Medigovich
Deputy Director



October 4, 2016

Bill Tortoriello
Manager - Regulatory Affairs and Compliance
U.S. Cellular
8410 West BrynMawr Avenue, Suite 700
Chicago, IL 60631

SUBJECT: INVITATION TO PRESENT AT THE CALIFORNIA 9-1-1 ADVISORY BOARD

In 2015, the Governor's Office of Emergency Services (Cal OES) completed the Wireless Transfer Routing Analysis Project (WTRP). The project reviewed cell sectors in California and provided recommendations for the rerouting of certain sectors to minimize call transfers. Once the project was complete, we provided the Wireless Service Providers (WSPs) with the results and requested execution of the reroutes.

The California 9-1-1 Advisory Board is meeting on November 10, 2016. The Board would like Mr. Tortoriello to present an update on the current progress of the reroute project. The meeting location is 3650 Schriever Blvd, Mather, Ca, 95655. You will have approximately 5 to 10 minutes to update the Board.

Topics to include:

1. Updates regarding your progress on the reroute project – including the current status, the date of expected completion and explanation of challenges and delays.
2. Current activities in California with regard to routing, wireless deployment, and other relevant wireless activities specific to your company.

Please contact Paul Dumetz at (916) 657-9505 or paul.dumetz@caloes.ca.gov with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mitch Medigovich', written over a white background.

Mitchell K. Medigovich
Deputy Director



October 4, 2016

Jeff Hall
Senior Manager - E911 Services Team
T-Mobile
12920 SE 38th Street
Bellevue, WA 98006

SUBJECT: INVITATION TO PRESENT AT THE CALIFORNIA 9-1-1 ADVISORY BOARD

In 2015, the Governor's Office of Emergency Services (Cal OES) completed the Wireless Transfer Routing Analysis Project (WTRP). The project reviewed cell sectors in California and provided recommendations for the rerouting of certain sectors to minimize call transfers. Once the project was complete, we provided the Wireless Service Providers (WSPs) with the results and requested execution of the reroutes.

The California 9-1-1 Advisory Board is meeting on November 10, 2016. The Board would like Mr. Hall to present an update on the current progress of the reroute project. The meeting location is 3650 Schriever Blvd, Mather, Ca, 95655. You will have approximately 5 to 10 minutes to update the Board.

Topics to include:

1. Updates regarding your progress on the reroute project – including the current status, the date of expected completion and explanation of challenges and delays.
2. Current activities in California with regard to routing, wireless deployment, and other relevant wireless activities specific to your company.

Please contact Paul Dumetz at (916) 657-9505 or paul.dumetz@caloes.ca.gov with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Medigovich". The signature is fluid and cursive, with a large loop at the end.

Mitchell K. Medigovich
Deputy Director



October 4, 2016

Garrison Smith
Network Engineer III - Network Quality Assurance
Sprint
6391 Sprint Parkway, KSOPHT0101-Z3911
Overland Park, KS 66251-3911

SUBJECT: INVITATION TO PRESENT AT THE CALIFORNIA 9-1-1 ADVISORY BOARD

In 2015, the Governor's Office of Emergency Services (Cal OES) completed the Wireless Transfer Routing Analysis Project (WTRP). The project reviewed cell sectors in California and provided recommendations for the rerouting of certain sectors to minimize call transfers. Once the project was complete, we provided the Wireless Service Providers (WSPs) with the results and requested execution of the reroutes.

The California 9-1-1 Advisory Board is meeting on November 10, 2016. The Board would like Mr. Smith to present an update on the current progress of the reroute project. The meeting location is 3650 Schriever Blvd, Mather, Ca, 95655. You will have approximately 5 to 10 minutes to update the Board.

Topics to include:

1. Updates regarding your progress on the reroute project – including the current status, the date of expected completion and explanation of challenges and delays.
2. Current activities in California with regard to routing, wireless deployment, and other relevant wireless activities specific to your company.

Please contact Paul Dumetz at (916) 657-9505 or paul.dumetz@caloes.ca.gov with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mitch Medigovich', written over a white background.

Mitchell K. Medigovich
Deputy Director



October 4, 2016

Peter McHale
Principal Engineer - Network, Engineering, & Operations
Verizon Wireless
1120 Sanctuary Parkway, Suite 150
Alpharetta, GA 30009

SUBJECT: INVITATION TO PRESENT AT THE CALIFORNIA 9-1-1 ADVISORY BOARD

In 2015, the Governor's Office of Emergency Services (Cal OES) completed the Wireless Transfer Routing Analysis Project (WTRP). The project reviewed cell sectors in California and provided recommendations for the rerouting of certain sectors to minimize call transfers. Once the project was complete, we provided the Wireless Service Providers (WSPs) with the results and requested execution of the reroutes.

The California 9-1-1 Advisory Board is meeting on November 10, 2016. The Board would like Mr. McHale to present an update on the current progress of the reroute project. The meeting location is 3650 Schriever Blvd, Mather, Ca, 95655. You will have approximately 5 to 10 minutes to update the Board.

Topics to include:

1. Updates regarding your progress on the reroute project – including the current status, the date of expected completion and explanation of challenges and delays.
2. Current activities in California with regard to routing, wireless deployment, and other relevant wireless activities specific to your company.

Please contact Paul Dumetz at (916) 657-9505 or paul.dumetz@caloes.ca.gov with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Medigovich".

Mitchell K. Medigovich
Deputy Director



October 4, 2016

Susan Sherwood
Senior Manager - Network, Engineering, & Operations
Verizon Wireless
1120 Sanctuary Parkway, Suite 150
Alpharetta, GA 30009

SUBJECT: INVITATION TO PRESENT AT THE CALIFORNIA 9-1-1 ADVISORY BOARD

In 2015, the Governor's Office of Emergency Services (Cal OES) completed the Wireless Transfer Routing Analysis Project (WTRP). The project reviewed cell sectors in California and provided recommendations for the rerouting of certain sectors to minimize call transfers. Once the project was complete, we provided the Wireless Service Providers (WSPs) with the results and requested execution of the reroutes.

The California 9-1-1 Advisory Board is meeting on November 10, 2016. The Board would like Ms. Sherwood to present an update on the current progress of the reroute project. The meeting location is 3650 Schriever Blvd, Mather, Ca, 95655. You will have approximately 5 to 10 minutes to update the Board.

Topics to include:

1. Updates regarding your progress on the reroute project – including the current status, the date of expected completion and explanation of challenges and delays.
2. Current activities in California with regard to routing, wireless deployment, and other relevant wireless activities specific to your company.

Please contact Paul Dumetz at (916) 657-9505 or paul.dumetz@caloes.ca.gov with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Mitch Medigovich".

Mitchell K. Medigovich
Deputy Director



October 4, 2016

Barbara Winn
Area Manager - External Affairs
AT&T Services, Inc.
2260 E Imperial Highway, 9th Floor, 938A
El Segundo, CA 90245

SUBJECT: INVITATION TO PRESENT AT THE CALIFORNIA 9-1-1 ADVISORY BOARD

In 2015, the Governor's Office of Emergency Services (Cal OES) completed the Wireless Transfer Routing Analysis Project (WTRP). The project reviewed cell sectors in California and provided recommendations for the rerouting of certain sectors to minimize call transfers. Once the project was complete, we provided the Wireless Service Providers (WSPs) with the results and requested execution of the reroutes.

The California 9-1-1 Advisory Board is meeting on November 10, 2016. The Board would like Ms. Winn to present an update on the current progress of the reroute project. The meeting location is 3650 Schriever Blvd, Mather, Ca, 95655. You will have approximately 5 to 10 minutes to update the Board.

Topics to include:

1. Updates regarding your progress on the reroute project – including the current status, the date of expected completion and explanation of challenges and delays.
2. Current activities in California with regard to routing, wireless deployment, and other relevant wireless activities specific to your company.

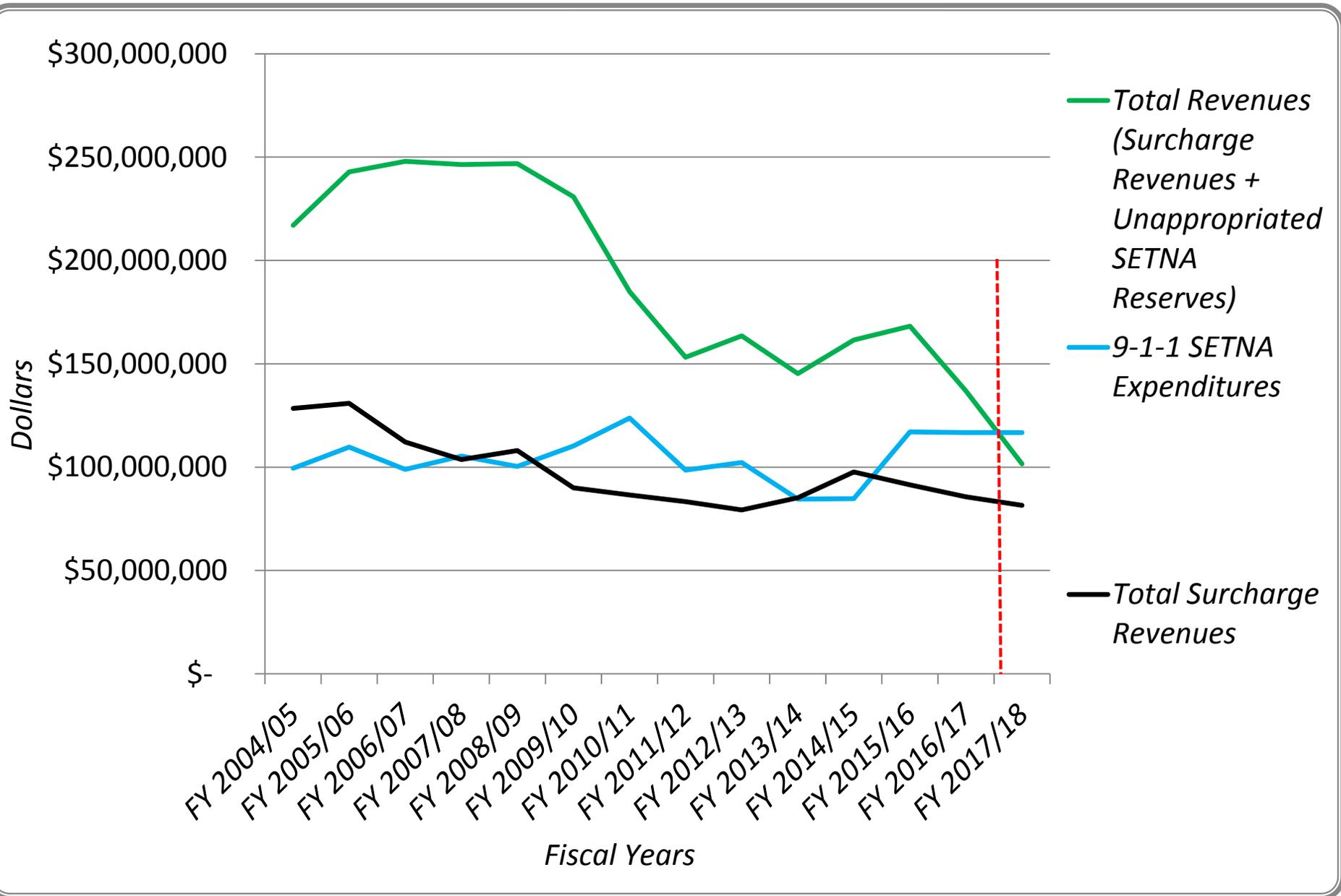
Please contact Paul Dumetz at (916) 657-9505 or paul.dumetz@caloes.ca.gov with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mitch Medigovich', written over a white background.

Mitchell K. Medigovich
Deputy Director

State Emergency Telephone Number Account (SETNA)
Revenues and Expenditures



0690 Office of Emergency Services

FUND CONDITION STATEMENTS

	2014-15*	2015-16*	2016-17*
0022 State Emergency Telephone Number Account ^s			
BEGINNING BALANCE	\$60,629	\$76,773	\$51,190
Prior Year Adjustments	<u>3,281</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$63,910	\$76,773	\$51,190
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
4140500 Emergency Telephone User's Surcharge	<u>97,664</u>	<u>91,471</u>	<u>85,670</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$97,664</u>	<u>\$91,471</u>	<u>\$85,670</u>
Total Resources	\$161,574	\$168,244	\$136,860
EXPENDITURE AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0690 Office of Emergency Services (State Operations)	2,211	2,586	2,492
0690 Office of Emergency Services (Local Assistance)	77,140	108,619	108,619
0860 State Board of Equalization (State Operations)	1,231	1,783	1,790
3540 Department of Forestry and Fire Protection (State Operations)	4,212	4,051	3,815
8880 Financial Information System for California (State Operations)	<u>7</u>	<u>15</u>	<u>12</u>
Total Expenditures and Expenditure Adjustments	<u>\$84,801</u>	<u>\$117,054</u>	<u>\$116,728</u>
FUND BALANCE	\$76,773	\$51,190	\$20,132
Reserve for economic uncertainties	76,773	51,190	20,132



Cal OES
GOVERNOR'S OFFICE
OF EMERGENCY SERVICES

Wireless 9-1-1 Deployment Status November 10, 2016

The following agencies ***are not*** accepting wireless 9-1-1 calls:

1. Atherton Police Department:

(Officially withdrew original letter) Jurisdiction has only two cell towers in close proximity and about 95% of calls belong to other Public Safety Answering Points; a majority of calls would have to be transferred out again. Atherton has one dispatcher per shift, the Public Safety Answering Point is concerned about their capacity to handle an increase in call volume and the amount of calls transferred out.

The following agencies submitted a Letter of Authorization but have only very restrictively deployed.

1) Oakland Police Department - 5 Sector of a potential 191 Sectors, expected completion 2019.

The following agencies have submitted a Letter of Authorization to accept wireless 9-1-1 calls:

1) California State Poly Pomona Police Department

The following agency has indicated they will deploy and have started deployments on a limited basis.

- 1) Sacramento City Police Department
- 2) Stanislaus Regional 9-1-1

**State Emergency Telephone Number Account
State Operations and Local Assistance Expenditures
Fiscal Year 2015/2016**

Expense Category	State Operations Expenditures	Notes
Department of Forestry and Fire Protection (CALFIRE)	\$4,051,000	Department of Forestry and Fire Protection' Computer Aided Dispatch system
CA 9-1-1 Branch (Cal OES)	\$2,586,000	9-1-1 Staff benefits and salary
State Board of Equalization (BOE)	\$1,783,000	Administration of the Emergency Telephone Users Surcharge Law and the Prepaid Mobile Telephony Services Surcharge Collection Act
Financial Information System for California (Fi\$CAL)	\$15,000	Statewide financial information system
State Operations Sub Total	\$8,435,000	
Expense Category	Local Assistance Expenditures	Notes
Database	\$30,709,386	AT&T, Verizon, Frontier, and other ILECs
9-1-1 CPE, maintenance, and incremental costs	\$29,589,673	9-1-1 Customer Premise Equipment (CPE) installations and maintenance/ additional maintenance associated with PSAP allotment purchases, logging recorders, headsets, etc.
9-1-1 Network	\$17,343,109	Trunks, alternate answer, automatic location identification, automatic number identification, frame relay, selective router, and small Local Exchange Carriers
Next Generation 9-1-1	\$5,248,740	Hosted Solution, network, and pilot projects (Northeast Grant 9-1-1, Imperial County, Mendocino County, Pasadena (RING), and Ventura County)
9-1-1 Network (Wireless)	\$2,940,969	Wireless network and reimbursement(.13/call), wireless automatic location identification, trunks, tandem to tandem, etc.
GIS equipment and maintenance	\$1,288,440	Geographical Information System (GIS) allotment for items (software, hardware, and services) and maintenance
ECaTS	\$1,020,541	Emergency Call and Tracking System (ECaTS) costs
County Coordinator	\$483,677	County Coordinator reimbursement
CLEC Reimbursement	\$380,692	Monthly and quarterly Competitive Local Exchange Carriers (CLECs) reimbursement costs
CHP Reimbursement	\$352,348	Quarterly personnel reimbursement in support of CAL OES
Foreign Language Interpretation	\$322,255	California Multiple Award Schedules and State Contracts
Annual Training Allotment	\$182,554	Approved training for County Coordinators and PSAP reimbursement
Text-to-9-1-1	\$35,000	Transfer text messages between call centers and record call statistics
Other Reimbursements	\$23,522	PSAP Manager's meeting, Educational Materials, 9-1-1 Advisory Board Member's travel/per diem, 9-1-1 Transcription Services, and County Coordinator's Task Force
Local Assistance Sub Total	\$89,920,906	
TOTAL	\$98,355,906	