



State of California  
**Long Range Planning Committee**

MEETING MINUTES

December 14, 2021 – 1:00PM – 4:00PM PST



**Item   Agenda Topic**

**I   CALL TO ORDER – ROLL CALL**

**Members Present:**

(Chair) Chris Herren, California Fire Chief's Association

Alicia Fuller, California Highway Patrol (CHP)

Jody Patt, California Police Chiefs Association (CPCA)

Desi Calzada, Association of Public Safety Communications Officials (APCO)

Lee Ann Magoski, California Chapter of the National Emergency Number Association (CALNENA)

**Members Absent:**

Rosa Ramos, California Chapter of the National Emergency Number Association (CALNENA)

**II   APPROVAL OF PREVIOUS MEETING MINUTES**

October 2021 meeting minute: Lee Ann motioned to approve, and Jody seconded; motion passed.

**III   CA 9-1-1 BRANCH STRATEGIC UPDATES**

Budge discussed the 9-1-1 Branch Strategic Plan and the feedback received from the LRPC members. Budge did provide an update, the feedback has been incorporated into the plan and has been shared with the LRPC members, Advisory Board members, and posted on our website.

Budge updated the LRPC members, legacy CPE is still experiencing challenges meeting the i3 requirements and ability to integrate Real Time Text (RTT). Text-to-9-1-1 testing continues at Elk Grove PD and Sacramento PD for the Over-the-Top (OTT) solution. The integrated text solution is still experiencing issues. The CA 9-1-1 Branch did get the Vesta 7.8 software delivered last week and it is being installed in the Lab now. The CA 9-1-1 Branch will validate the software once installed.

Budge discussed the updates on AB911, the report has been delivered to the Legislature and no other direction has been received. Canada has accepted and will implement the EIDO standard nationwide. The CA 9-1-1 Branch will be tracking their progress and lessons learned for that standard. The CA 9-1-1 Branch is looking at a solution that would allow statewide data sharing solution. This would allow the sharing of all data between agencies, as more information is developed the CA 9-1-1 Branch will keep the LRPC members updated.

Budge provided an update on Cloud CPE, there are two vendors currently in



State of California  
**Long Range Planning Committee**

MEETING MINUTES

December 14, 2021 – 1:00PM – 4:00PM PST



the Lab testing to validate their CPE solution. The LRPC members will see the solutions available testing in the Lab today when they tour the facility. Budge did provide an update on the other Cloud CPE vendors coming into the Lab for CPE validation. Once the CPE is ready the LRPC members are invited back to the Lab to see the solutions live.

Budge provided an update on System Monitoring, specifically in Tuolumne County where NG 9-1-1 is live with T-Mobile. There have been a few instances where calls could not be displayed properly. That data is being reviewed by the Region Network Service Provider (RNSP).

Budge provided a discussion regarding the PSAP Answer Time Report. The LRPC members discussed the report and identified there are only a few PSAPs not meeting the State answer time standard. The CA 9-1-1 Branch team will conduct outreach to those PSAPs to ensure there are no unmet needs.

#### **IV REGIONAL WORKING GROUPS**

Andrew Mattson did validate the Regional Task Force members did meet.

Desi Calzada provided an update from the Central Region Task Force meeting, specifically identifying a discussion topic for the CA 9-1-1 Branch to reimburse for NENA and APCO memberships for the PSAPs.

Andrew Mattson updated for the Task Force meetings the TF members provided feedback regarding the RapidDeploy OTT solution. The TF members agreed using RapidDeploy temporarily would be acceptable.

Josh Armstrong provided an update from the LA Region Task Force meeting. The discussion included refreshing the PSAP \* Codes and the PSAPs be prepared for the NG 9-1-1 transition. The TF members agreed more outreach to the LA Region PSAPs was necessary to ensure all PSAPs had all appropriate logins and passwords to support NG 9-1-1 transitions. The NG 9-1-1 Alert & Warning (AWS) was discussed, and status was provided by the CA 9-1-1 Branch team. Additionally, with the Cloud CPE amendment, The LATF members requested, if possible, can other vendors be added to the Cloud CPE contract. The TF members discussed 9-1-1 Class of Service codes, and how they will impact the NG 9-1-1 transition. The CA 9-1-1 Branch

#### **V GEOGRAPHICAL INFORMATION SYSTEM (GIS) WORKING GROUP**

Alicia Fuller provided an update from the GIS Working Group. GeoComm provided an overview of the tools that will be used to support NG 9-1-1 GIS needs.

Natasha Potter provided an update on the HUB the GIS Team is using to support



State of California  
**Long Range Planning Committee**

MEETING MINUTES

December 14, 2021 – 1:00PM – 4:00PM PST



communication and GIS dashboard to show the status of GIS collection statewide.

**VI COUNTY COORDINATOR TASK FORCE (CCTF):**

Elle Sotello provided an update on the CCTF meeting. The CCTF has been receiving training on the County Coordinate tasks to support NG 9-1-1. There will be a County Coordinator Forum at CALNENA. Ella recognized Donna Pena from the CA 9-1-1 Branch team always being on the monthly calls and supporting the County Coordinators.

**VII RECRUITING AND RETENTION INFORMATION DEVELOPMENT DISCUSSION**

The LRPC members asked for feedback on how to obtain PSAP data, to include recruiting and retention. Through discussion the CA 9-1-1 Branch agreed to evaluate the potential to fund a statewide study to collect all appropriate data to support this study. For the next LRPC meeting the CA 9-1-1 Branch will provide an update and timeline for next steps forward.

**VIII AGENDA ITEMS FOR FUTURE MEETING**

None

**IX PUBLIC COMMENT FOR MATTERS NOT ON THE AGENDA**

LRPC Dates:

Tuesday February 22, 2022, 1-4 PM  
Tuesday May 17, 2022 1-4 PM  
Tuesday August 16, 2022 1-4 PM  
Tuesday November 15, 2022 1-4 PM

**X ADJOURN**

Meeting adjourned at 3:35 PM.