



State of California

9-8-8 Technical Advisory Board

PUBLIC NOTICE / AGENDA

November 21, 2024 - 10:00 AM - 12:30 PM PST

Public Safety Communications Offices 630 Sequoia Pacific Blvd., Room 115A&B,
Sacramento, CA 95811

Date of Notice: November 8, 2024

NOTICE IS HEREBY GIVEN that the State 9-8-8 Technical Advisory Board will meet in Sacramento, California, and via teleconferencing consistent with Government Code section 11123.2 and as set forth below. The Bagley-Keene Open Meeting Act applies to meetings of the State 9-8-8 Technical Advisory Board which are open to the public. Public participation, comments and questions are welcome for each agenda item. All items are appropriate for action if the Board wishes to take action. Agenda items may be taken out of order.

To participate in the video conference:
Go to: [Click here to join the meeting](#)

Meeting ID: 264 615 842 005

Passcode: NNwMun

To participate by telephone:

Teleconference number: 415-906-4037

When prompted enter **Meeting ID:** 783 874 502#

Item Agenda Topic

I WELCOME – CALL TO ORDER – ROLL CALL

II APPROVAL OF PREVIOUS MEETING MINUTES

August 22, 2024

III CAL OES LEGISLATIVE AND GOVERNMENTAL AFFAIRS UPDATE

Cal OES Legislative Affairs will provide information regarding recent State and Federal legislative actions impacting California's 9-8-8 system.

IV WORKING GROUP REPORTS

The 9-8-8 Technical Advisory Board Working Groups will report progress and updates since the last 9-8-8 Technical Advisory Board. The 9-8-8 Technical Advisory Board will discuss Working Group composition and assign tasks.

A. 9-8-8 and 9-1-1 Interface Working Group Report

B. Accessibility and Equal Access Working Group Report

C. Discuss working groups that are needed.

V CAL OES 9-8-8 UPDATES

The Cal OES 9-8-8 System Director will provide updates regarding 9-8-8 projects, Fiscal and Operational Review Status, Call Handling System (CHS) and Customer Resource Management (CRM) installation, 9-8-8 Mobile Dispatch Technology, 9-1-1 to 9-8-8 Interface, AB 988 milestones, statewide contract updates, and mobile dispatch RFP update. The Cal OES 9-8-8 System Director will also discuss dispatch responsibilities for 9-8-8 mobile response teams and metrics of 9-8-8 calls.

VI CALIFORNIA HEALTH AND HUMAN SERVICES (CHHS) UPDATES

CHHS will provide an update on 9-8-8 related activities.

VII SAMHSA, FCC, AND VIBRANT UPDATES

The Cal OES 9-8-8 System Director will provide updates regarding Substance Abuse and Mental Health Services Administration (SAMHSA), FCC, and Vibrant.

VIII GUIDANCE FOR 9-1-1/9-8-8 TRANSFER DOCUMENT REVIEW

The 9-8-8 Technical Advisory Board will discuss and vote on the 9-1-1/9-8-8 transfer guidance document.

IX AGENDA ITEMS FOR FUTURE MEETINGS

X PUBLIC COMMENT FOR MATTERS NOT ON AGENDA

XI ADJOURN

STATEMENTS FROM THE PUBLIC: The public will be allowed to address the State 9-8-8 Technical Advisory Board during the scheduled public comment section of the agenda and after each agenda item. Questions posed to the State 9-8-8 Technical Advisory Board may be answered after the meeting or during a future meeting. Dialogue or extended discussion between the public and the State 9-8-8 Technical Advisory Board Members or staff may be limited in accordance with the Bagley-Keene Open Meeting Act. Public comments will typically be limited to three (3) minutes per speaker; however, the Chair may decide to lengthen the public comment periods at their discretion. Although not required, speakers are requested to identify themselves by stating their name and city of residence for the official record. All remarks shall be addressed to the State

9-8-8 Technical Advisory Board Members as a body. Speakers should be brief and are to limit their comments to the subject of discussion.

SUBMISSION OF WRITTEN MATERIALS: All written materials used by a presenter or member of the public making public comment are requested to be delivered to the State 9-8-8 Technical Advisory Board liaison a minimum five (5) days prior to the scheduled meeting. The mailing address and email of the State 9-8-8 Technical Advisory Board liaison is identified below in General Information. The State 9-8-8 Technical Advisory Board liaison will copy and distribute the materials to the 9-8-8 Technical Advisory Board Members. If prior delivery is not possible, it is requested that a minimum fifteen (15) copies be submitted to the State 9-8-8 Technical Advisory Board liaison prior to the start of the scheduled meeting. This material will be distributed to the State 9-8-8 Technical Advisory Board Members.

ACCESS TO MEETING: A person with a disability who needs a reasonable accommodation or modification in order to participate in the meeting may make a request by emailing Samantha Huelsenkamp at Samantha.huelsenkamp@caloes.ca.gov. Providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation.

An ADA accessible copy of the approved 9-8-8 Technical Advisory Board PowerPoint presentation will be made available at www.caloes.ca.gov/911 at the time of the 9-8-8 Technical Advisory Board meeting.

For further information, please contact:

General Information:

Samantha Huelsenkamp, Administrative Liaison to the State 9-8-8 Technical Advisory Board, at (916) 894-5155 or via email at:

Samantha.huelsenkamp@caloes.ca.gov

630 Sequoia Pacific Blvd., Sacramento, CA 95811.

Media Information:

Amy Palmer, Public Information Officer, at 916-845-8447 or via email at:

Amy.Palmer@CalOES.ca.gov.

To Access Cal OES's Website regarding State 9-8-8 Technical Advisory Board Meeting: www.caloes.ca.gov/988